



## SERENA HOTELS

SAFARI LODGES AND CAMPS  
HOTELS • RESORTS

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

**General Manager**  
**Anthony Chege**

### Direct contact

#### Nairobi Serena Hotel

P.O. Box 46302-00100 Nairobi, Kenya  
Tel: (+254-20) 282 2000 or 732 124 000  
Email: [nairobi@serenahotels.com](mailto:nairobi@serenahotels.com)  
Web: [www.serenahotels.com](http://www.serenahotels.com)

### Kenya

Serena Sales Centre, Nairobi Williamson  
House, 4th Floor 4th Ngong Avenue  
Tel: (+254-20) 284 2333, 732 123 333  
Email: [reservations.kenya@serenahotels.com](mailto:reservations.kenya@serenahotels.com)

### Tanzania

Arusha Central Reservations  
Tel: + 255 784 319 305  
Email: [reservations@serena.co.tz](mailto:reservations@serena.co.tz)

### South Africa Sales and Reservations Office

#### Johannesburg

Tel: (+27-82) 889 9979  
Email: [reservations@serenahotels.co.za](mailto:reservations@serenahotels.co.za)

## GUEST ROOM INFORMATION

### Number of rooms - 199

- Deluxe Rooms – 156
- Deluxe Balcony Rooms - 4
- Club Rooms – 10
- Superior Rooms – 5
- Corner Suites - 6
- Garden Suites – 3
- Executive Suites – 4
- Business Suites – 9
- Lamu Suite – 1
- State Suite - 1

## CHECK-IN/CHECK-OUT FACILITIES

- Check-in 1200Hrs
- Check-out 1000Hrs

## HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- Jomo Kenyatta Internal Airport - 18 KM
- Wilson Airport – 7 KM
- Taxis & Shuttle Services available \*
- Limousine Services available \*

## ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making facilities
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi charge power outlets

## GUEST SERVICES

- House Doctor on call – 24Hrs \*
- Duty Manager – 24Hrs
- Laundry & Valet Services \*
- Concierge Services
- Complimentary Local Newspaper

## SPECIAL FEATURES

- Executive Lounge
- Hypoallergenic Room
- PWD (Persons with Disability) friendly room
- Unisex Hair Salon \*
- Gift Shop, News-stand
- Extensive gardens
- Car Park with valet services
- IP CCTV cameras throughout the hotel premises and parking areas

## FAMILY FRIENDLY SERVICES

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

## DINING & BEVERAGES

- Café Maghreb – All day dining restaurant
- Patisserie
- H&S Pan- Asian Restaurant
- The Bambara Lounge
- Aksum Bar – Ethiopian Inspired Bar
- Pool Bar
- Room Service
- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice

## ACTIVITIES/EXPERIENCES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage Services \*
- Detox and aromatherapy treatments \*
- Architectural, Cultural and Heritage tour of the Hotel
- Heated swimming pool
- Golf nearby (Arranged through concierge)

## BUSINESS CENTRE SERVICES

- Secretariat Services \*

## MEETINGS & EVENTS

- Interactive state-of-the-art conference/ banquet rooms with executive meeting rooms
- Free Wi-Fi connectivity for delegates
- Events management
- Wedding Receptions
- Conference facility with capacity of between 80 – 150pax
- Aksum gardens space event/functions for capacity of 250 pax
- Executive Rooms with capacity from 12-50 pax

## PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Maasai Market
- Nairobi National Park

**NB: \* CHARGEABLE**